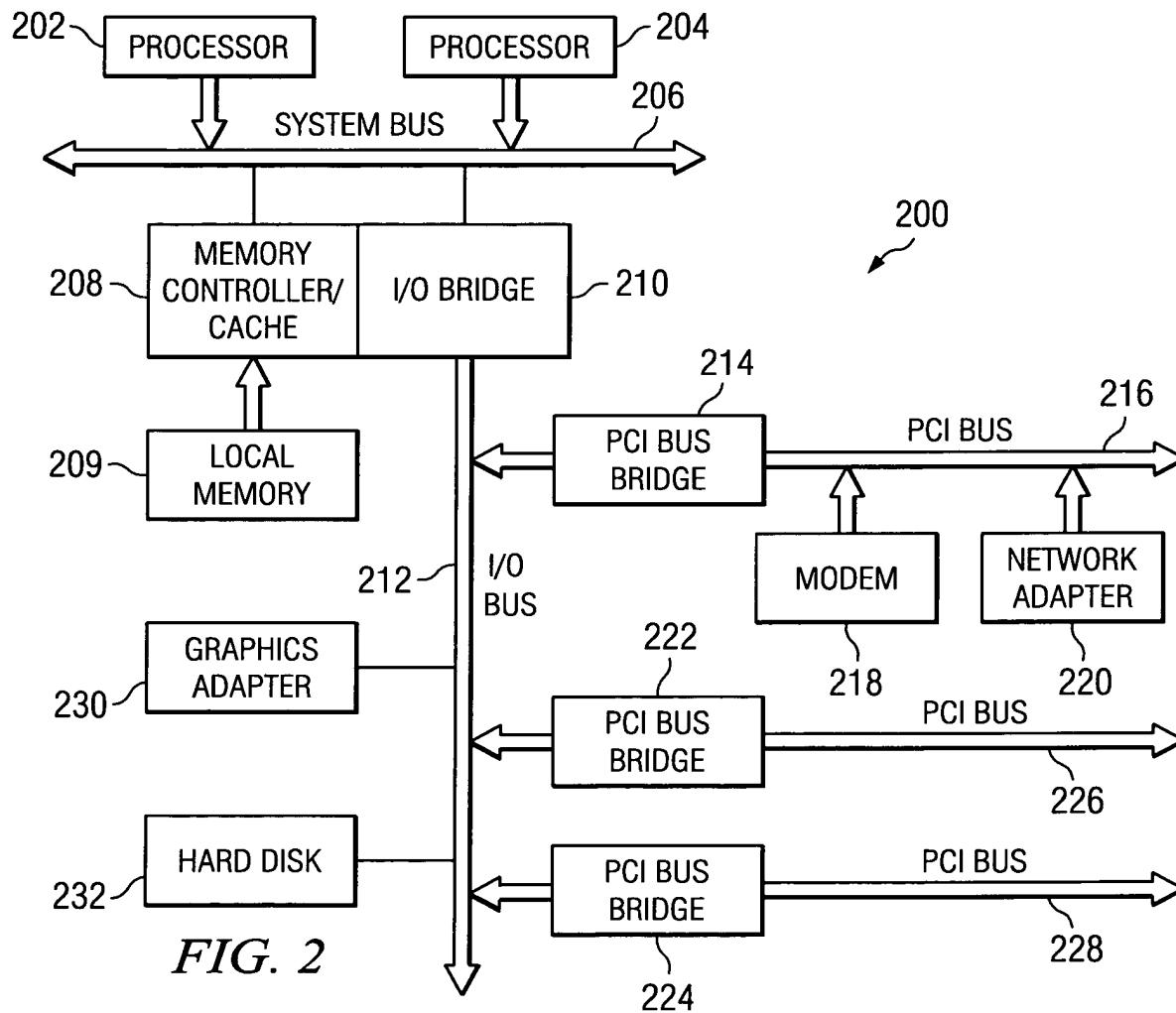
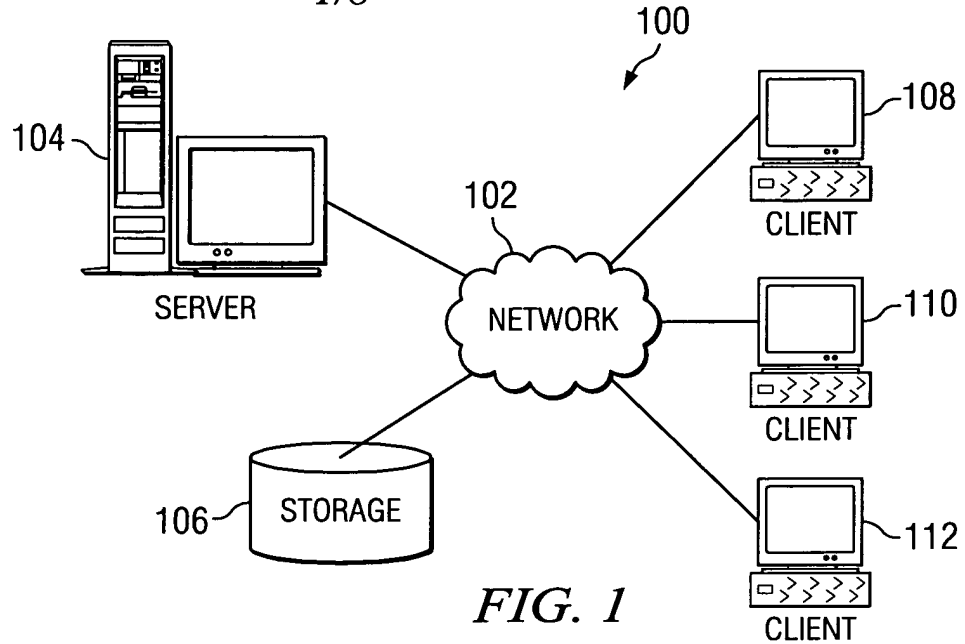
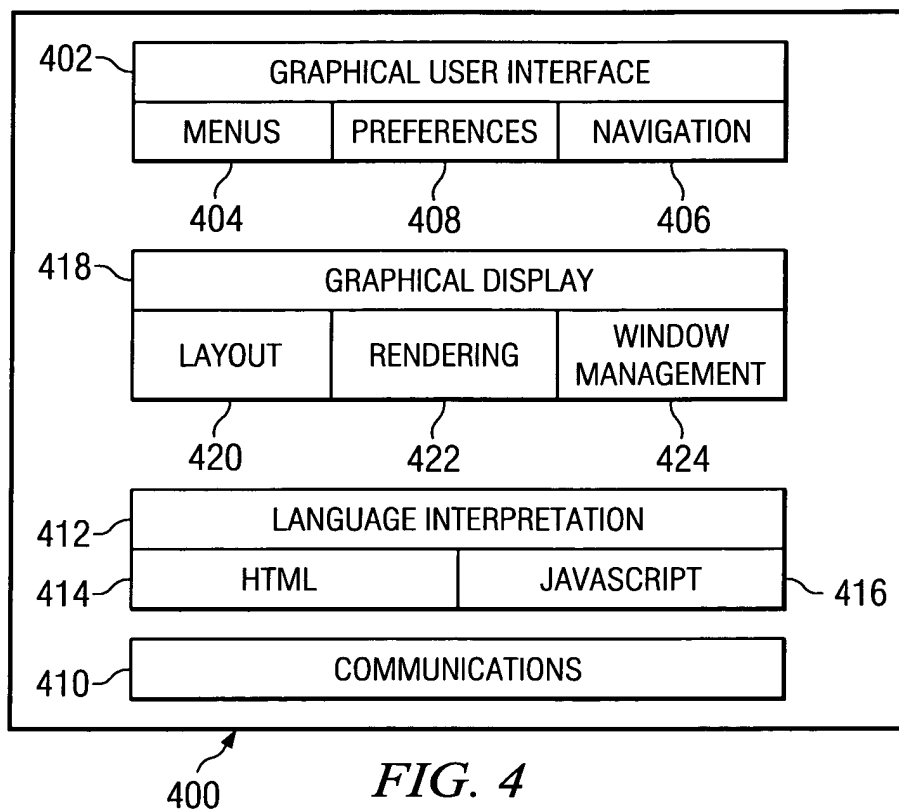
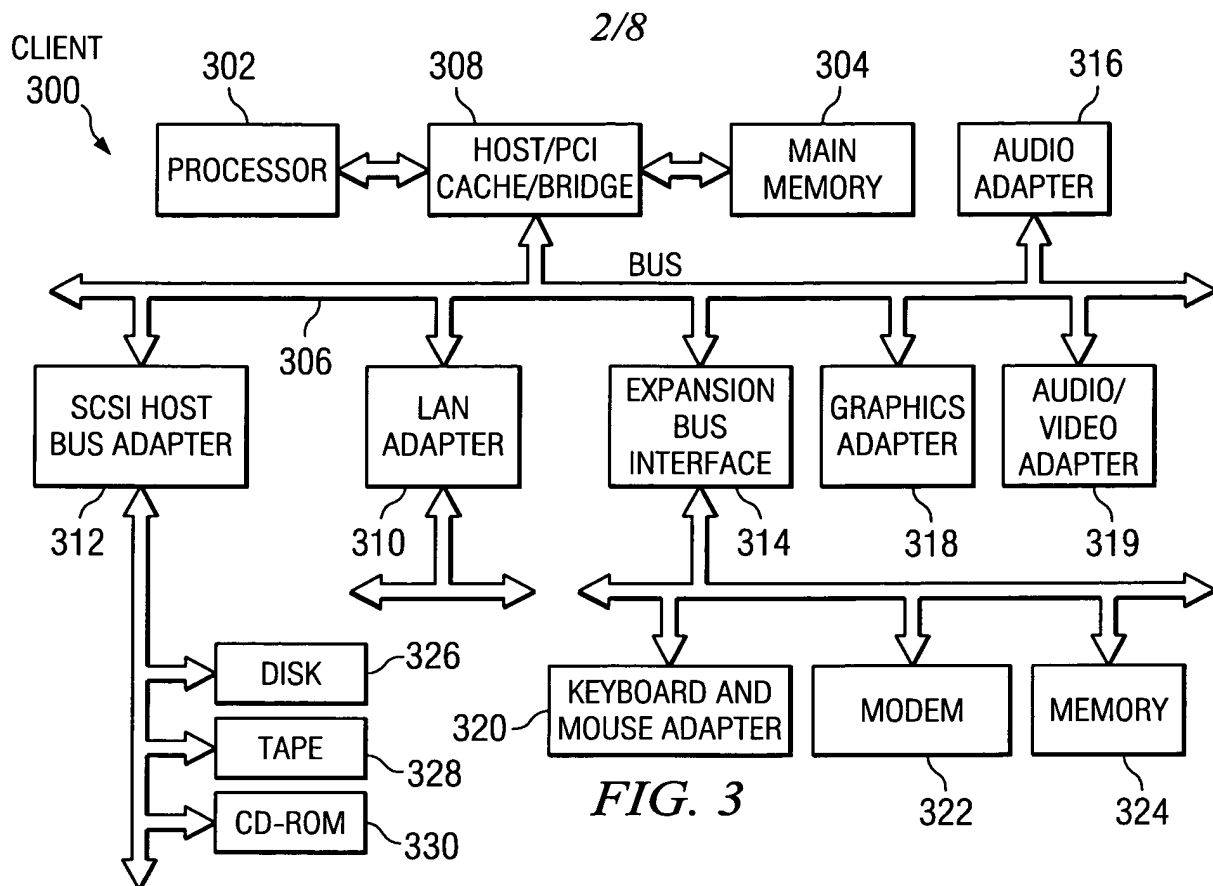
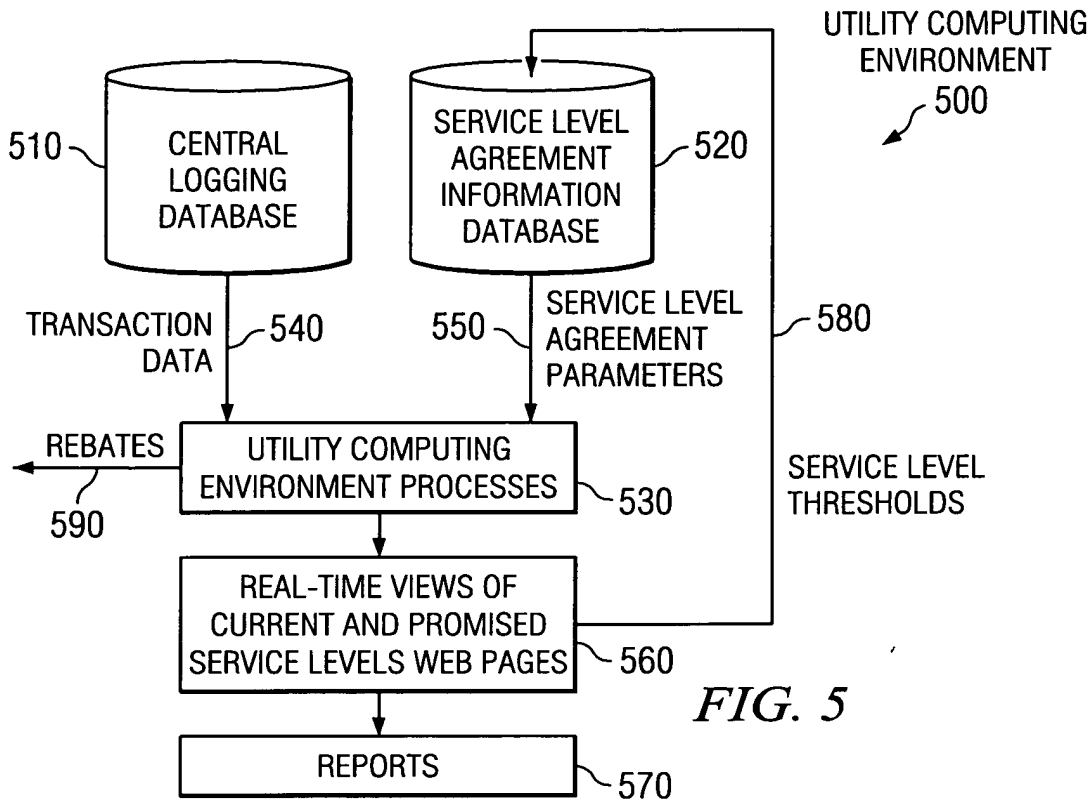


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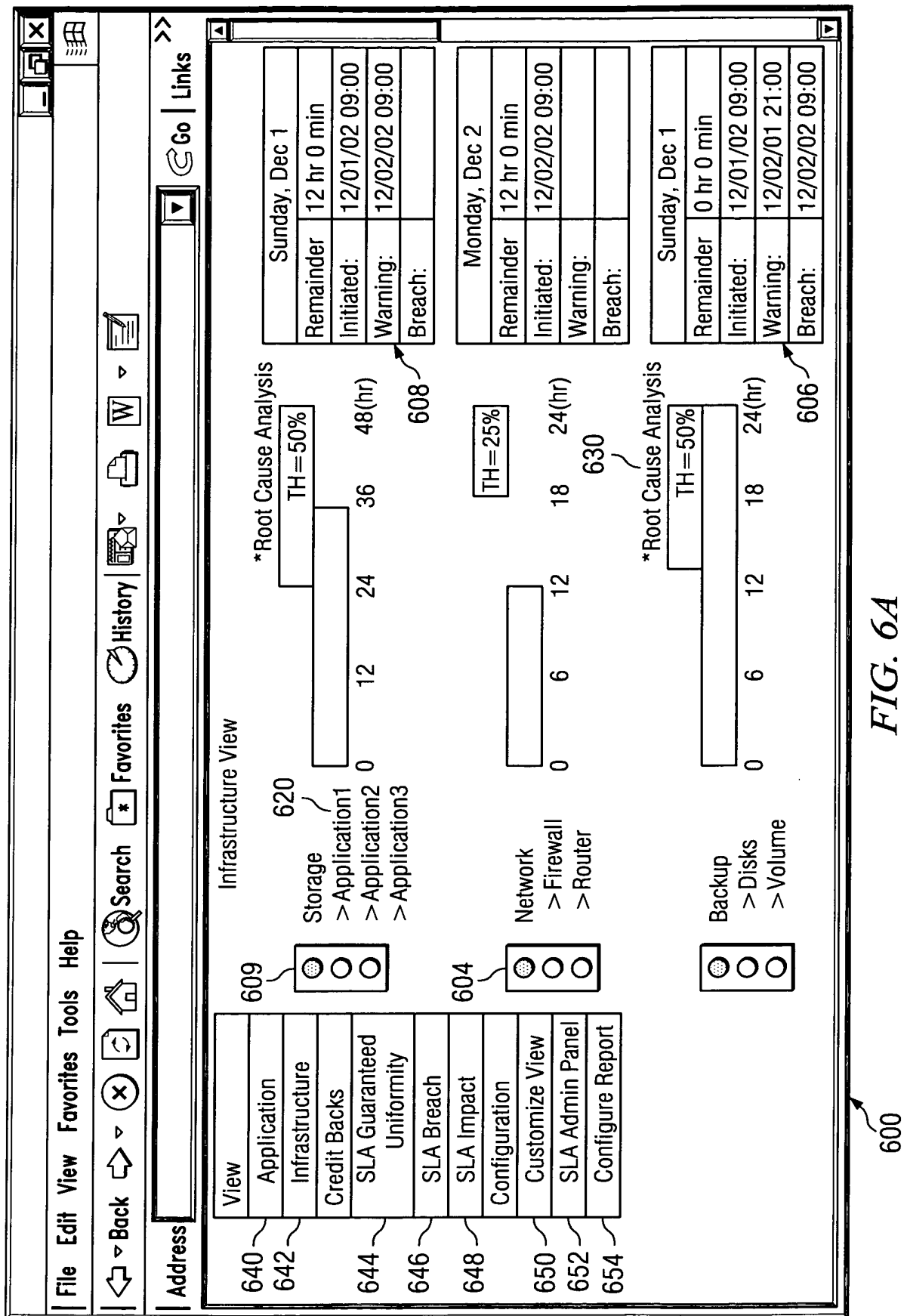






			RANGE (HR) - BASED ON 24 HR SLA					
			0-6	7-12	13-18	19-24	24-30	30+
830	A	1	\$68	\$45	\$22	\$3	\$4	\$25
	A	2	\$49	\$32	\$16	\$2	\$3	\$20
	A	3	\$57	\$38	\$18	\$3	\$3	\$20
820	B	1	\$90	\$65	\$38	\$5	\$5	\$40
810	B	2	\$69	\$50	\$29	\$4	\$4	\$29

FIG. 8



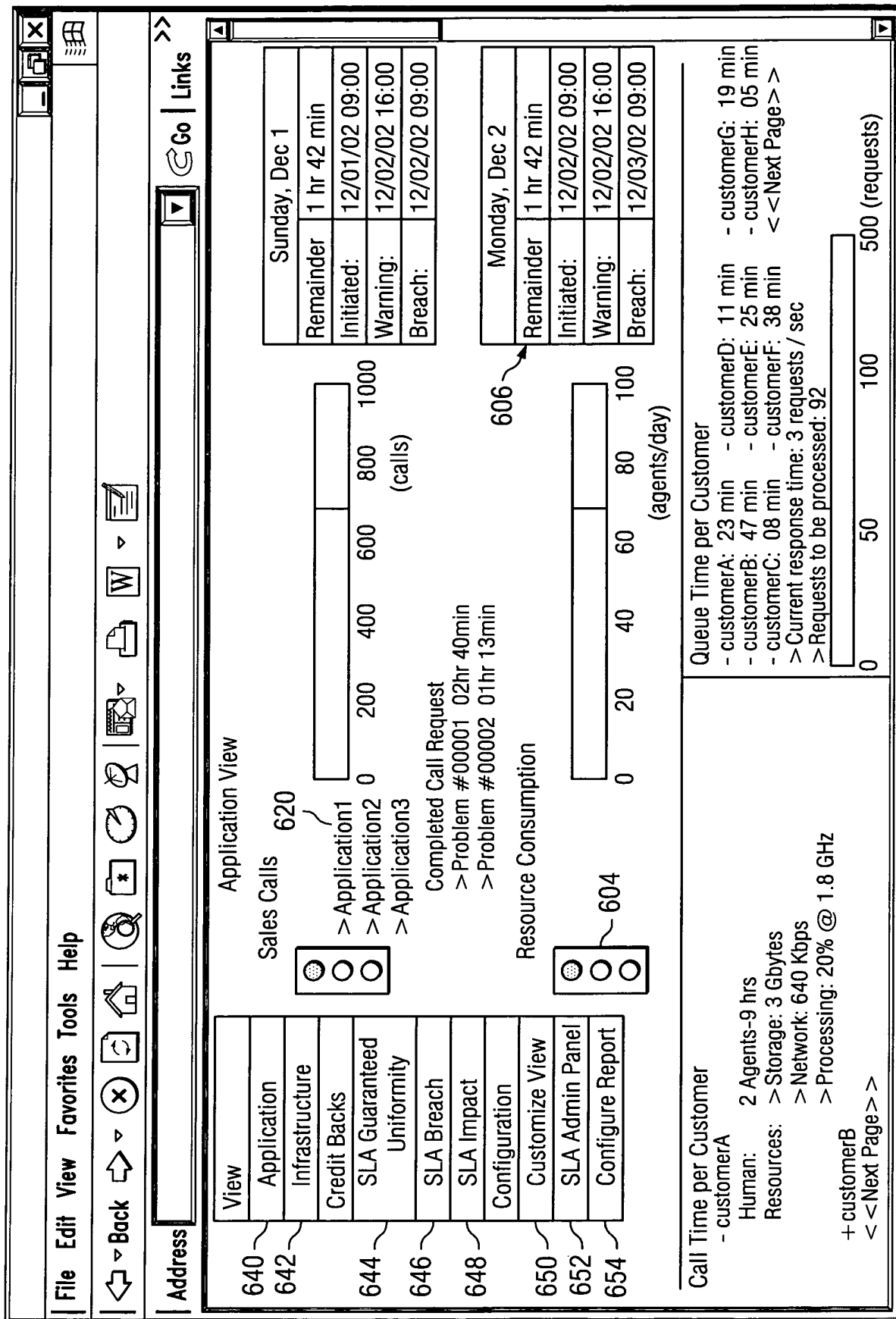


FIG. 6B

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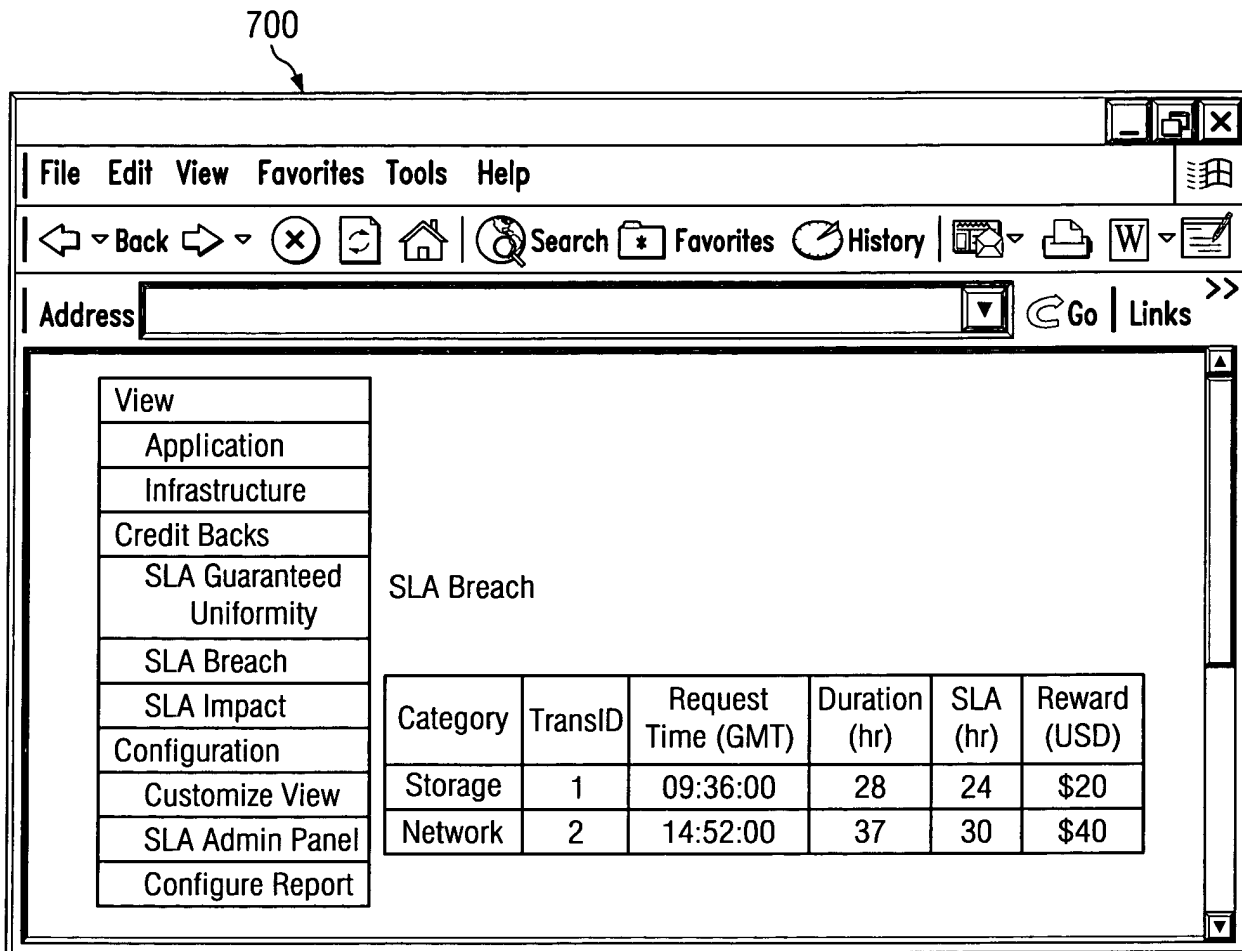


FIG. 7A

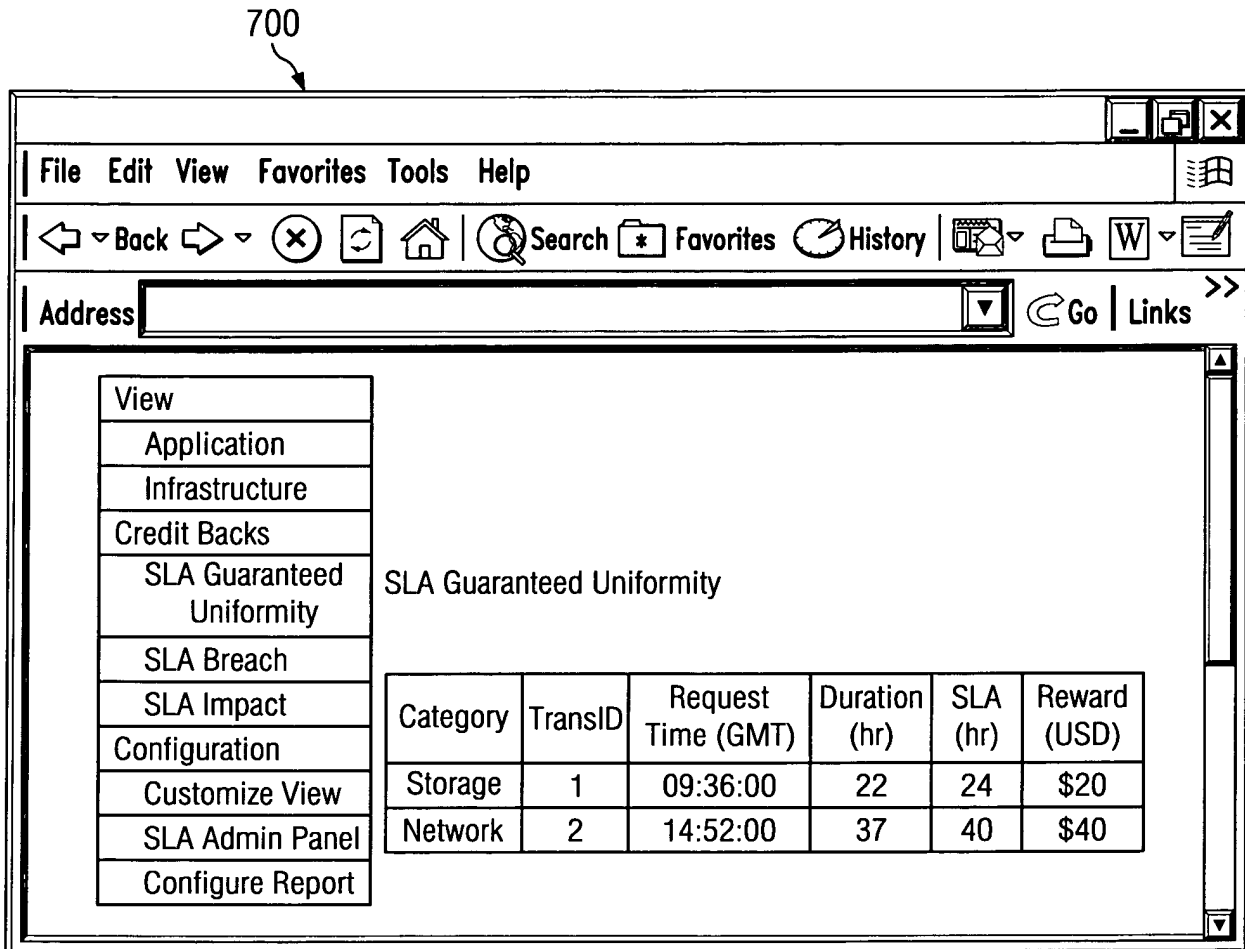


FIG. 7B

